

Lieutenant Governor

## NEW MEXICO ENVIRONMENT DEPARTMENT

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September 2, 2016

Fred Whistle Morningstar Water Supply System, NM3510524 Po Box 5520 Farmington, NM 87499

**RE:** Emergency Powers Order 2016-2 Status Update

Mr. Whistle:

In response to the boil water advisory that was issued on June 2, 2016 and extended water outages at the Morningstar Water Supply System (System No. NM3510524), the New Mexico Environment Department (NMED) issued Emergency Order 2016-2 on June 24, 2016. This Emergency Order requires the Morningstar Water Supply to take specific actions to address the ongoing water emergencies at the water system.

Although, as of September 1, 2016 the New Mexico Environment Department has allowed the boil water advisory at the Morningstar Water Supply System to be lifted, there are several outstanding requirements of Emergency Order 2016-2 that must be completed.

The New Mexico Environment Department's Drinking Water Bureau (NMED DWB) has evaluated Morningstar Water Supply's compliance with the requirements of the Emergency Order as of September 2, 2016 and is providing you with the attached status update.

As of September 2, 2016 the Morningstar Water Supply has accumulated the following fines:

Requirement Number	Deadline	Days Non- Compliant	Accumulated Fines
1	July 1, 2016	<mark>63</mark>	\$63,000
2	No later than 24 hours after repair has been completed	Pending	Pending
3	July 15, 2016	<mark>49</mark>	\$49,000
5	Noon Each Friday beginning July 1, 2016	9	\$9,000
<mark>6</mark>	Close of Business each day	3	\$3,000
7	July 15, 2016	7	\$7,000
	Totals	<mark>131</mark>	<b>\$131,000</b>

Please be aware that all of the requirements outlined in Emergency Order 2016-2 must be completed. Fines may continue to accumulate until those requirements have been fully completed and verified as required.

If you have any questions or need additional clarification concerning this status update please call 505-476-8635 or e-mail joe.martinez@state.nm.us.

Respectfully,

Stephanie Stringer, Chief Drinking Water Bureau Water Protection Division

Cc: Joe Martinez, PWSS Group Manager Chris Cudia, Area Supervisor (electronic) Morningstar Water Supply System Area Office file Electronic Central File

NEW MEXICO ENVIRONMENT DEPARTMENT  Emergency Powers Order No. 2016-2					
Requirement Number	Action Required By Morningstar Water Supply	Deadline	Current Status	Comments On Current Status	
1	Optimize distribution system operation by identifying any deficiencies including, but not limited to, line leaks and valve operations to ensure maximum delivery of potable water to all storage tanks and customers; submit a distribution system status report to DWB no later than close of business Friday July 1, 2016 including all discovered distribution deficiencies identified along with a prioritized corrective action plan. This work must be completed and verified by an independent third party approved by DWB.	July 1, 2016	Non-Compliant	<ul> <li>On Friday July 1, 2016 Mr. Whistle submitted a distribution system deficiency report via email. In the email, Mr. Whistle states that the report was compiled by Mr. Thomas Barrow, operator.</li> <li>The submitted report includes ten various sections which include fire hydrants, valves, dead end lines, storage tanks/facilities, dedicated sample sites, commercial met cans, safety equipment, and other various system issues</li> <li>Emergency Order 2016-01 requires that the work that is done in order to comply with Requirement #1 be "completed and verified by an independent third party approved by DWB."</li> <li>Due to the fact that this evaluation and report was not compiled by an independent third party that was approved by DWB, the Morningstar Water Supply is currently not in compliance with this order.</li> <li>On Friday July 8, 2016 the NMED provided Morningst with a status update that indicated that they were not in compliance with Requirement #1.</li> <li>On July 12, 2016, Germaine Chappelle, attorney for Animas Valley Land &amp; Water (Animas Valley) submitt several documents indicating that distribution analysis work had been proposed by Animas Valley and the Molzen Corbin Engineering firm over the past several years. The documents included a system map as well a various other proposals and executed contract documen During a conference call with Animas Valley representatives, NMED stated that Morningstar Water Supply would still be required to submit an updated distribution system evaluation report and updated distribution system map. If previous distribution analys and work had been completed Animas Valley could</li> </ul>	

include aspects of that previous work within the report that is currently required to be completed, but NMED

would not solely accept the previous Molzen Corbin report as compliance documentation for the requirements of Emergency Order 2016-2.

On July 15, 2016 Ms. Chappelle, legal representative for Animas Valley submitted an extension request on behalf

				of Animas Valley. The extension request included a request for extension of Requirement #1.  On July 22, 2016, Ryan Flynn, former Secretary of the New Mexico Environment Department denied the July 15, 2016 Extension Request.  As of the date of this update, the requirements of Requirement #1 still have not been completed.
Requirement Number	Action Required By Morningstar Water Supply	Deadline	Current Status	Comments On Current Status
2	Any distribution deficiencies that are identified in Section 1 of this Order shall be repaired in a timeframe acceptable to DWB. Completion of any required distribution repairs shall be verified by an independent third party. All repair activities shall be performed in accordance with all regulatory requirements and best management practices for repairs of this nature, including but not limited to appropriate disinfection and special sampling. The System shall provide a report of each repair to DWB along with disinfection and sampling results no later than 24 hours after the repair has been completed.	No later than 24 hours after repair has been completed	Non-Compliant	<ul> <li>Requirement #2 is dependent on the results of the distribution system deficiency report required in Requirement #1</li> <li>On July 15, 2016 Ms. Chappelle, legal representative for Animas Valley submitted an extension request on behalf of Animas Valley. The extension request included a request for extension of Requirement #2.</li> <li>On July 22, 2016, Ryan Flynn, former Secretary of the New Mexico Environment Department denied the July 15, 2016 Extension Request.</li> <li>Due to the fact that Requirement #1 is currently noncompliant, and the fact that an acceptable timeframe for completion of work has not been accepted by DWB, Requirement #2 is currently in non-compliant.</li> </ul>
3	In conjunction with identification and repair of distribution system deficiencies, the System shall either develop or update a comprehensive distribution system map which includes identification and location of distribution system features including but not limited to, size and type of all distribution lines, distribution valves and their operational status, hydrants, storage tanks, interconnections, and operating pressure zones. This comprehensive map shall be submitted to DWB no later than July 15,2016.	July 15, 2016	Non-Compliant	<ul> <li>Requirement #3 is dependent on the results of the distribution system deficiency report required in Requirement #1</li> <li>On July 12, 2016, Ms. Chappelle, attorney for Animas Valley submitted several documents indicating that distribution analysis work had been proposed by Animas Valley and the Molzen Corbin Engineering firm over the past several years. The documents included a system map as well as various other proposals and executed contract documents. During a conference call with Animas Valley representatives, NMED stated that Morningstar Water Supply would still be required to submit an updated distribution system evaluation report and updated distribution system map. If previous distribution analysis and work had been completed Animas Valley could include aspects of that previous work within the report that is currently required to be completed, but NMED would not solely accept the previous Molzen Corbin report as compliance documentation for the requirements of Emergency Order 2016-2.</li> </ul>

				<ul> <li>On July 15, 2016 Ms. Chappelle, legal representative for Animas Valley submitted an extension request on behalf of Animas Valley. The extension request included a request for extension of Requirement #3.</li> <li>On July 22, 2016, Ryan Flynn, former Secretary of the New Mexico Environment Department denied the July 15, 2016 Extension Request.</li> <li>Due to the fact that Requirement #1 is currently noncompliant, and the fact that an acceptable timeframe for completion of work has not been accepted by DWB, Requirement #3 is currently in non-compliant.</li> </ul>
Requirement Number	Action Required By Morningstar Water Supply	Deadline	Current Status	Comments On Current Status
4	Develop water conservation measures and provide a copy of these measures to System customers and DWB within 24 hours of this Emergency Order. These water conservation measures shall remain in effect until the System provides verification that all distribution system deficiencies have been corrected and the final interconnection with the Farmington Water System has been fully constructed and verified as operational. Water conservation notification to customers shall be distributed in a form and manner reasonably calculated to reach all persons served by the System including but not limited to all local broadcast media, San Juan County Emergency Management, and posting in public places throughout the System. Copies of this notice and verification of all distribution methods must be provided to DWB no later than 24 hours after the notifications have been distributed.	June 25, 2016	Compliant	<ul> <li>On June 25, 2016, Mr. Whistle submitted a press release via email which included water conservation measures for Morningstar Water Supply customers.</li> <li>The submitted email confirms that the press release was submitted to San Juan County Emergency Management as well as various media outlets and other County Officials.</li> </ul>
5	In addition to the water conservation public notifications, the System shall send out at minimum, weekly public notifications to System customers regarding the current status of the Boil Water Advisory and Water Outage(s) no later than noon on Friday of each week until these water emergencies have been fully resolved. These public notifications shall be distributed in a form and manner reasonably calculated to reach all persons served by the System including but not limited to all local broadcast media, San Juan County Emergency Management, and phone calls or mail outs to all customers of the System. Copies this notice and verification of the proper distribution of these public notifications must be provided to DWB no later than 24 hours after the notifications have been distributed. The contents shall include but are not	Noon Each Friday beginning July 1, 2016	Partial Non-Compliance for the weeks ending: July 1, 2016, July 8, 2016, July 15, 2016, July 22, 2016, July, 29, 2016, August 5, 2016, August 12, 2016, & August 19, 2016,	<ul> <li>On Friday July 1, 2016 at 4:31 PM, Mr. Whistle submitted a press release via email indicating that the weekly customer update had been delivered to San Juan County Emergency Management as well as various media outlets and County Officials.</li> <li>On Friday July 8, 2016 at 2:26 PM, Mr. Whistle submitted a press release via email indicating that the weekly customer update had been delivered to San Juan County Emergency Management as well as various media outlets and County Officials.</li> <li>On Friday July 15, 2016 at 3:51 PM, Mr. Whistle submitted a press release via email indicating that the weekly customer update had been delivered to San Juan County Emergency Management as well as various media outlets and County Officials. Within the press</li> </ul>

limited to, current status of the Boil Water Advisory, current status of distribution system deficiencies and corrective actions being taken to repair these deficiencies, current status of the proposed interconnection to the Farmington Water System, current status of the construction of the pumping station which will permanently provide Farmington water to System customers, information regarding water conservation measures that are currently in place, and information regarding any applicable timeframes for completion of the final interconnection with the Farmington Water System. Verification of the proper contents and distribution of these public notifications must be provided to DWB no later than 24 hours after the notifications have been sent out.

Full Non-Compliance for the week ending August 26, 2016

- release, Mr. Whistle incorrectly states that the deficiency report was concluded on July 1. However, in the status update letter that was provided to Mr. Whistle, NMED DWB indicated that the distribution deficiency status report was not accepted.
- On Friday July 22, 2016 at 7:46 PM, Mr. Whistle submitted a press release via email indicating that the weekly customer update had been delivered to San Juan County Emergency Management as well as various media outlets and County Officials. Within the press release, Mr. Whistle incorrectly states that the deficiency report was concluded on July 1. However, in the status update letter that was provided to Mr. Whistle, NMED DWB indicated that the distribution deficiency status report was not accepted.
- On Friday July 29, 2016 at 3:34 PM, Mr. Whistle submitted a press release via email indicating that the weekly customer update had been delivered to San Juan County Emergency Management as well as various media outlets and County Officials. Within the press release, Mr. Whistle incorrectly states that the deficiency report was concluded on July 1. However, in the status update letter that was provided to Mr. Whistle, NMED DWB indicated that the distribution deficiency status report was not accepted.
- On Friday August 5, 2016 at 3:07 PM, Mr. Whistle submitted a press release via email indicating that the weekly customer update had been delivered to San Juan County Emergency Management as well as various media outlets and County Officials. Within the press release, Mr. Whistle incorrectly states that the deficiency report was concluded on July 1. However, in the status update letter that was provided to Mr. Whistle, NMED DWB indicated that the distribution deficiency status report was not accepted.
- On Friday August 12, 2016 at 4:05 PM, Mr. Whistle submitted a press release via email indicating that the weekly customer update had been delivered to San Juan County Emergency Management as well as various media outlets and County Officials. Within the press release, Mr. Whistle incorrectly states that the deficiency report was concluded on July 1. However, in the status update letter that was provided to Mr. Whistle, NMED DWB indicated that the distribution deficiency status report was not accepted. Within this press release partial notification of a Turbidity Violation at the Harvest Gold

system was provided. This partial notification did not
meet the full public notification requirements for that
violation.
<ul> <li>On Friday August 19, 2016 at 1:49 PM, Mr. Whistle</li> </ul>
submitted a press release via email indicating that the
weekly customer update had been delivered to San Juan
County Emergency Management as well as various
media outlets and County Officials. Within the press
release, Mr. Whistle incorrectly states that the deficiency
report was concluded on July 1. However, in the status
update letter that was provided to Mr. Whistle, NMED
DWB indicated that the distribution deficiency status
report was not accepted. This update included
information regarding conclusion of flushing activities
and beginning of distribution sampling.
On Friday August 19, 2016 at 1:49 PM, Mr. Whistle
submitted a press release via email indicating that the
weekly customer update had been delivered to San Juan
County Emergency Management as well as various
media outlets and County Officials. Within the press
release, Mr. Whistle incorrectly states that the deficiency
report was concluded on July 1. However, in the status
update letter that was provided to Mr. Whistle, NMED
DWB indicated that the distribution deficiency status
report was not accepted. This update included
information regarding conclusion of flushing activities
and beginning of distribution sampling.
<ul> <li>For the week ending August 26, 2016 completely failed</li> </ul>
to submit a weekly update as required by Emergency
Order 2016-2
Additionally, the Emergency Order specifically requires
that these notifications be sent to system customers no
later than noon on Friday of each week.
The Emergency Order also specifically requires that the
notification be distributed in a manner, including but not
limited to all local broadcast media, San Juan County
Emergency Management, and phone calls or mail outs to
all customers of the System.
• Due to the fact that not all of the notifications,
specifically the phone and/or mail outs were not
completed by Noon on each Friday, Morningstar Water
Supply has not complied with this portion of
Requirement #5 for the weeks of Friday July 1, 2016,
Friday July 8, 2016, Friday July 15, 2016, July, 29, 2016,
August 5, 2016, August 12, 2016, & August 19, 2016 &
August 26, 2016.

Requirement Number	Action Required By Morningstar Water Supply	Deadline	Current Status	Additionally, verification of the proper contents and distribution of these public notifications must be provided to DWB no later than 24 hours after the notifications have been sent out. As of the date of this status update, DWB has not received full verification of required distribution.  Comments On Current Status
6	The System shall provide daily written updates to DWB regarding the current status of the Boil Water Advisory and Water Outage(s) no later than close of business on each day until all water emergencies have been fully resolved. The contents of these updates shall include but are not limited to, current status of the Boil Water Advisory, current status of distribution system deficiencies and corrective actions being taken to repair these deficiencies, current status of the proposed interconnection to the Farmington Water System, current status of the construction of the pumping station which will permanently provide Farmington water to System customers, information regarding the effectiveness of water conservation measures that are currently in place, and information regarding any applicable timeframes for completion of the final interconnection with the Farmington Water System.	Close of Business each day	Partial Non-Compliance	<ul> <li>On Wednesday August 24, 2016, Ms. Chappelle, Attorney for Animas Valley Water, submitted a daily update on behalf of Animas Valley Water at 8:11 PM. This was past the required deadline of Close of Business each day.</li> <li>On Thursday August 25, 2016 Animas Valley Water failed to submit an update for that day.</li> <li>On Friday August 26, 2016, Animas Valley Water failed to submit an update for that day.</li> </ul>
7	All permanent interconnection construction activities and pump station shall be completed no later than July 15, 2016. Immediately upon completion of the permanent interconnection and pump station the system shall notify DWB in writing.	July 15, 2016	Non-Compliant	<ul> <li>The permanent interconnection construction activities and pump station was not completed by the July 15, 2016 deadline</li> <li>On July 15, 2016 Ms. Chappelle, legal representative for Animas Valley submitted an extension request on behalf of Animas Valley. The extension request included a request for extension of Requirement #7.</li> <li>On July 22, 2016, Ryan Flynn, former Secretary of the New Mexico Environment Department denied the July 15, 2016 Extension Request.</li> <li>According to updates provided by Mr. Fred Whistle, the permanent interconnection to the City of Farmington was completed on July 22, 2016</li> </ul>
8	Hauling of potable water from adjacent public water systems shall continue until continuous water service has been restored to all customers. Water hauling activities shall be conducted using a water hauler that is	Until continuous water service has been	Compliant	<ul> <li>According to the June 27, 2016 daily update from Mr. Whistle, all customers' water service has been restored as of June 24, 2016.</li> <li>This was confirmed by San Juan County Office of Emergency Management</li> </ul>

	acceptable to the DWB.	restored		Water hauling continued through the weekend and was finally halted on June 27, 2016
9	Continuous water service shall be provided to all System customers no later than Friday July 1, 2016 through the correction of distribution system deficiencies or an alternative solution such as construction of a temporary pumping facility.	July 1, 2016	Compliant	<ul> <li>According to the June 27, 2016 daily update from Mr.         Whistle, all customers' water service has been restored as         of June 24, 2016.</li> <li>This was confirmed by San Juan County Office of         Emergency Management</li> </ul>
10	All regulatory requirements and best management practices shall be followed during any construction or related activities identified in this Order.	Ongoing	Ongoing	<ul> <li>DWB will continue to evaluate this requirement</li> <li>Mr. Whistle indicates within each update that all regulatory requirements and Best management practices have been followed on all construction.</li> </ul>